

StarGuard Warranty & Support Program

Protecting Your Network. Powering Your Future.

The StarGuard™ Warranty & Support Program by RackStar Networks is designed to deliver maximum uptime, long-term performance, and total peace of mind. Whether your equipment is new or pre-owned, StarGuard ensures your network stays protected, optimized, and ready for what's next.

RackStar's StarGuard plans offer flexible coverage options—1, 3, or 5 years—on all networking equipment. Every device we sell undergoes a 48-hour validation process (24 hours incoming + 24 hours outgoing) to ensure reliability and readiness for deployment.

Why Choose StarGuard

Rapid Replacement

Advanced hardware replacement on defective units—typically next business day—based on equipment availability.

Global Coverage:

RackStar maintains a worldwide inventory footprint, enabling fast replacements and logistics coverage wherever your operations are located.

Certified Technical Expertise

Our certified engineers are available for 8x5xNext Business Day support, ensuring your team has immediate access to qualified technical assistance.

End-of-Life Product Support

Even after OEM warranty expiration, StarGuard continues to provide lifetime technical support for legacy and EOL network gear.

Flexible Term Options

Choose the protection level that fits your environment 1, 3, or 5 years with renewal and extension options for ongoing assurance.

Let's Talk!